

Return Form

We stand behind the quality of our products and guarantee your satisfaction. Items purchased from the Region XIII Online Store can be returned within 30 days of ship date for a refund, as long as the product has not been used.

Step 1: Please complete the billing information below:

LAST NAME		FIRST NAME
ADDRESS		
CITY	STATE	ZIP
EMAIL ADDRESS		PHONE NUMBER

Step 2: If available, include the following:

esc13store.net order # _____

(Appeared on esc13store.net confirmation page. You may have printed a copy for your records.)

Step 3: Include the original "ship to" name/address of the item (leave blank if same as above):

We recommend returns be shipped via UPS or insured United States Postal Service for your protection. Region XIII is not responsible for items lost during shipping.

LAST NAME		FIRST NAME
ADDRESS		
CITY	STATE	ZIP

Step 4: I am returning:

ITEM DESCRIPTION	QUANTITY

Step 5: I am returning because (circle one):

- | | | |
|--------------------------|-----------------------------|------------------------------|
| 1. Damaged when received | 3. Dissatisfied with price | 5. Dissatisfied with quality |
| 2. Received wrong item | 4. Do not want/changed mind | 6. Other _____ |

Note:

- Refunds for merchandise only will be issued to the billing name and address on the original order.
- Shipping charges are not refundable.
- Refunds will be given only if invoice has been paid.
- Customers are required to pay shipping on returned product.
- Credit card orders will be charged back to credit card used to purchase.
- Restocking fee 10% of item.